

# Cal HQ Kickoff: Partnering for Progress

## Sacramento Kickoff Meeting Packet 4.30.2026

California Alignment for Hospital Quality (Cal HQ) is a new approach to quality and patient safety that builds on decades of success and facilitates tighter collaboration between health plans and hospitals. During this kickoff meeting you will help shape how we achieve our **bold goal of preventing 2,000 additional healthcare acquired infections by the end of 2027**. We hope you will leave this meeting with new ideas, relationships, and inspiration.

Please visit the [Cal HQ website](#) for more information and to learn about upcoming events.

To join the Cal HQ listserv please complete the [Cal HQ Interest Contact Form](#).

## AGENDA

Time	Title	Speaker(s)
8:30	Registration, Breakfast, and Networking	
9:00-10:00	<p><b>Advancing Healthcare Quality:</b> <i>The Cal HQ Approach</i></p>	<p><i>Moderator:</i></p> <ul style="list-style-type: none"> <li>• <b>Alex Stack, MPH</b>, Director, Cal Healthcare Compare</li> </ul> <p><i>Panelists:</i></p> <ul style="list-style-type: none"> <li>• <b>Bruce Spurlock, MD</b>, Cal Healthcare Compare</li> <li>• <b>David Campa, MD, MPH</b>, Covered California</li> <li>• <b>Julia Logan, MD</b>, CalPERS</li> </ul> <p>Leaders from Covered California, CalPERS, and Cal Healthcare Compare will discuss genesis of Cal HQ, priority focus areas, and the benefits of engaging in this unique collaborative.</p>
10:00-10:45	<p><b>After Survival: How System Design Impacts Outcomes</b></p>	<p><b>Libby Hoy</b> <i>Founder &amp; CEO, PFCCpartners</i></p> <p>In 2010, Libby founded PFCCpartners to create a community of patients, families, providers, and health care organizations committed to shared learning of Patient &amp; Family Centered Care practice. Libby's keynote will highlight innovative ways that hospitals, health plans, and patients can partner to improve outcomes, drawing on her own experience as both a patient and caregiver.</p> <p><a href="#">Lived-Experience Lessons Learned from 2025 Aligning Dollars Through Dialogue Summit</a></p>
10:45-11:45	<p><b>Connecting to Purpose</b></p>	<p><b>Natalie Graves, MPH</b> <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p><b>Genia Fick</b> <i>Executive Director, Quality &amp; Informatics, Inland Empire Health Plan</i></p> <p>Through an interactive tabletop activity, identify the roles, responsibilities, and resources that various stakeholders (such as hospitals and health plans) bring to patient safety and quality improvement efforts.</p>

Time	Title	Speaker(s)
11:45-12:30	Lunch	
12:30-1:15	<b>Transforming Safety in the Safety Net</b>	<p><b>Allie Luu, MD, MS, CPPS</b>  <i>Patient Safety Officer/Assistant Chief Quality Officer, LA General Medical Center</i></p> <p>Dr. Luu will describe the cultural transformation that led to Los Angeles General Medical Center (LA General) being awarded an “A” rating by the Leapfrog Group. They will highlight opportunities for hospitals and health plans to accelerate improvement by partnering in new ways.</p>
1:15-2:30	<b>Collaborating to Improve Quality</b>	<p><b>Scott Masten, PhD</b>  <i>Vice President, Measurement Science &amp; Performance Analytics, Hospital Quality Institute</i></p> <p><b>AJ Rolle, MPH</b>  <i>Director, Health Insights &amp; Performance Improvement, Cal Healthcare Compare</i></p> <p><b>Natalie Graves, MPH</b>  <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p>Explore how data can inform your improvement efforts. In interactive tabletop activities, test Cal HQ tools that support hospital and health plans to consider their improvement opportunities through a new lens.</p>
2:30-3:00	<b>Co-Designing Forward</b>	<p><b>Natalie Graves, MPH</b>  <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p>Learn about what’s next for Cal HQ and how you can engage. Reflect on ideas, questions, and connections made today.</p>

**Thank you for joining us!**

Please complete the [Post-Event Survey](#) to provide feedback on this meeting and offer suggestions for future events

## Cal HQ Infection Prevention Resources

The Cal HQ team, along with experts in patient safety and infection prevention developed various toolkits to help health care improvement teams make patient care safer and improve outcomes. These toolkits include change packages, which provide a menu of strategies, change ideas, and specific, actionable steps that hospitals teams can implement in their unique context as well as discovery tools. Discovery tools make identifying your next improvement project simple, fast, and actionable. By reviewing just 5-10 medical records, quality leaders can quickly identify strengths and opportunities in bedside care.

Topic Area	Tools/Resource
Foundational Infection Prevention Practices	<ul style="list-style-type: none"> <li>• <a href="#">Foundational Infection Prevention Practices</a></li> <li>• <a href="#">Infection Prevention Practices Self-Assessment</a></li> </ul>
Preventing Catheter-Associated Urinary Tract Infection (CAUTI)	<ul style="list-style-type: none"> <li>• <a href="#">Preventing CAUTI Change Package</a></li> <li>• <a href="#">CAUTI Process Improvement Discovery Tool</a></li> </ul>
Preventing Central Line-Associated Bloodstream Infections (CLABSI)	<ul style="list-style-type: none"> <li>• <a href="#">Preventing CLABSI Change Package</a></li> <li>• <a href="#">CLABSI Process Improvement Discovery Tool</a></li> </ul>
Preventing <i>Clostridioides difficile</i> Infection (CDI)	<ul style="list-style-type: none"> <li>• <a href="#">Preventing CDI Change Package</a></li> <li>• <a href="#">CDI Process Improvement Discovery Tool</a></li> </ul>
Preventing Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA)	<ul style="list-style-type: none"> <li>• <a href="#">Preventing MRSA Change Package</a></li> <li>• <a href="#">MRSA Process Improvement Discovery Tool</a></li> </ul>

## Meet the Cal HQ Team

Cal HQ is led by Covered California, CalPERS, and Cal Healthcare Compare, with oversight from steering committee members from state agencies, hospitals, health plans, improvement organizations, and patients to identify and advance a common set of hospital quality measures. Click on the following link to view the [Steering Committee Members](#).

### Covered California

- **Monica Soni, MD** – Chief Medical Officer
- **David R. Campa, MD, MPH** – Senior Medical Director, Health Equity and Quality Transformation
- **Taylor Priestley** – Director, Health Equity and Quality Transformation
- **Joy Dionisio** – Quality Improvement Manager
- **Kelly Saephan** – Senior Equity and Quality Specialist
- **Marisol Meza-Badran** – Equity and Quality Specialist

### CalPERS

- **Tony Linares, MD, dipl. ABIM** – Medical Consultant, Clinical Policy & Programs
- **Claire De Castro** – Clinical Policy and Programs

### Cal Healthcare Compare (CHC)

- **Bruce Spurlock, MD** – Executive Director
- **Natalie Graves** – Director of Research & Implementation/Improvement Advisor
- **AJ Rolle** – Director of Health Insights & Performance Improvement
- **Alex Stack** – Director of Programs & Strategic Initiatives
- **Tracy Fisk** – Program Manager

## Meeting Participants

### Hospitals/Health Systems

- Adventist Health Sonora
- Barton Health
- CommonSpirit Health
- Doctors Hospital of Manteca
- Enloe Health
- Good Samaritan Hospital
- John F. Kennedy Memorial Hospital
- Kaiser Foundation Hospital
- Kaiser Permanente
- LA General Medical Center
- Marshall Medical
- Mercy General Hospital
- Mercy Medical Center Merced
- Mercy San Juan Medical Center
- Oroville Hospital
- Providence Santa Rosa Memorial Hospital
- San Geronio Memorial Hospital
- San Joaquin General Hospital
- Santa Clara Valley Healthcare/Medical Center
- Sierra Nevada Memorial Hospital
- Sonoma Valley Hospital
- Southwest Healthcare System
- St. Joseph's Medical Center
- Stockton Regional Rehabilitation Center
- Sutter Health (Auburn Faith Hospital, Memorial Medical Center of Modesto)
- Sutter Surgical North Valley
- Tahoe Forest Hospital District
- University of California Davis Health
- Washington Health
- Woodland Memorial Hospital

### Health Plans

- Anthem Blue Cross California
- Blue Shield of California
- Chinese Community Health Plan (CCHP)
- HealthNet
- Inland Empire Health Plan (IEHP)
- Kaiser Permanente Health Plan NCAL
- Partnership HealthPlan of California
- Valley Health Plan
- Western Health Advantage

### Other Organizations

- Cal Healthcare
- Compare/Convergence Health
- California Chronic Care Coalition
- California Health Policy Strategies
- California Quality Collaborative, PBGH
- CalPERS
- Covered California
- Department of Healthcare Services (DHCS)
- Health Services Advisory Group (HSAG)
- Hospital Quality Institute (HQI)
- PFCCpartners

## Cal HQ Kickoff Meeting Speakers

### Keynote Speakers

#### **Libby Hoy, Founder + Chief Executive Officer, PFCCpartners**

As the mother of three sons living with mitochondrial disease, Libby has over 25 years of experience navigating the healthcare system. Libby began volunteering as a Parent Mentor in 1995 and has been working to improve health systems and empower patients and families to be active partners in care ever since. Libby strives to build the infrastructure and capacity for healthcare organizations to engage all patients and families, from the bedside to the boardroom.

In 2010, Libby founded PFCCpartners to create a community of patients, families, providers and health care organizations committed to the shared learning of Patient & Family Centered Care practice. PFCCpartners also supports the PFANetwork, inclusive of more than 600 Patient Family Advisors working in healthcare settings across the country to partner for improvement in the quality, safety, experience and the design of healthcare.

#### **Allie Luu, MD, MS, CPPS, Patient Safety Officer/Assistant Chief Quality Officer, LA General Medical Center**

Dr. Allison Luu is the Patient Safety Officer and Assistant Chief Quality Officer at Los Angeles General Medical Center, where she leads enterprise-wide efforts to advance patient safety, quality, and high-reliability care across one of the nation's largest urban safety-net health systems. She is responsible for driving hospital-wide initiatives to reduce preventable harm, strengthen safety culture, and improve outcomes for a diverse, complex patient population.

Dr. Luu is an Assistant Professor of Emergency Medicine at the Keck School of Medicine of USC and completed her residency and Quality Improvement Leadership Fellowship at LA General. She also directs leadership development programs for emerging physician leaders. Nationally, she served on the 2023–2024 Pre-Rulemaking Measure Review Committee. Dr. Luu holds degrees from Tufts University and UC Irvine and is a Certified Professional in Patient Safety.

## Fireside Chat Panelists

### **Bruce Spurlock, MD – Executive Director, Cal Healthcare Compare**

Bruce Spurlock, MD is the Executive Director for Cal Healthcare Compare. He is also President and CEO of Convergence Health, a healthcare improvement organization whose vision is to create the day when suboptimal care is eliminated; when safe, reliable, and affordable healthcare is a reality for every patient. He leads and advises large improvement collaboratives at the regional, state, and national level designed to accelerate the implementation of evidence-based practices. He is a nationally known speaker on a broad range of health care topics including translating policy into practice, health care trends, and effectively engaging every stakeholder to drive improvement.

### **David Campa, MD, MPH – Senior Medical Director, Quality and Equity, Covered CA**

Dr. Campa joined Covered California's Health Equity and Quality Transformation (EQT) Division in April 2024 as Senior Medical Director, Quality and Equity, bringing 30 years of healthcare leadership experience in academic, rural & urban community health, and government settings. From 2012 to 2024, Dr. Campa worked for the Los Angeles County Department of Health Services' (DHS) Ambulatory Care Network (ACN) as their first Director of Primary Care and then as Medical Director of the ACN's High Desert Health Center Group. Prior to joining L.A. County DHS, he served as the Chief Medical Officer for two large federally qualified health centers.

Dr. Campa earned his undergraduate degree from Stanford University, his medical degree from UC San Francisco, an MPH in Health Policy and Administration from UC Berkeley, and completed his residency at Harbor-UCLA. He also completed a fellowship in Health Services Research at the UC Davis Medical Center in Sacramento, CA, where he did health outcomes research using large administrative datasets. After his fellowship, he returned to UCSF for a faculty position in the Division of General Internal Medicine from 1993-2000. Dr. Campa is board certified in Internal Medicine and has remained active as a primary care internist throughout his career serving predominantly Spanish-speaking Latino patients.

### **Julia Logan, MD – Chief Medical Officer, Clinical Policy & Programs, CalPERS**

Dr. Julia Logan joined CalPERS in May 2019. She leads the Clinical Policy and Programs Division that develops, implements, and provides oversight for clinical and pharmaceutical policies and programs that provide access, ensure quality care, and develops long-term strategies that support affordability for CalPERS members and their families. Before CalPERS, she served as the chief quality officer and associate medical director for the California Department of Health Care Services.

Julia is also a practicing physician, volunteering every week at a local community clinic where she sees patients and all types of medical conditions. Julia graduated medical school from Drexel University College of Medicine in Philadelphia.

## Speakers and facilitators

### **AJ Rolle, MPH – Director of Health Insights & Performance Improvement, Cal Healthcare Compare**

AJ has over 10 years of experience in quality improvement, analytics, and program management. Previously, he served as Assistant Director of Quality Performance Improvement at UChicago Medicine, leading system-wide QI initiatives. He also spent eight years at the American Hospital Association, where he led evaluation of national quality initiatives and supported efforts including the 100 Million Mask Campaign. AJ holds an Masters in Public Health in Epidemiology from the University of Illinois Chicago and bachelor's degrees from the University of Wisconsin–Madison.

### **Alex Stack, MPH – Director of Programs & Strategic Initiatives, Cal Healthcare Compare**

With over a decade of experience in quality improvement across primary care and hospital systems, she enjoys helping teams push boundaries, innovate, and make a real impact. Her expertise includes designing large scale learning collaboratives, using data to drive change, transforming care for patients with substance use disorder, and adulting learning. Alex holds a Masters of Public Health from the University of Texas School of Public Health. She lives in Henderson, NV with her family and enjoys baking, hiking, and spending time with her two young daughters.

### **Natalie Graves, MPH – Director of Research & Implementation, Convergence**

Natalie has more than a decade of experience leading programs to transform health care by leveraging quality improvement strategies and promoting peer-to-peer learning. Her areas of expertise include value-based care, delivery system transformation, social drivers of health, and payment reform. Natalie holds a Masters in Public Health from the University of Michigan.

### **Scott Masten, PhD – Vice President, Measurement Science & Performance Analytics, Hospital Quality Institute**

Dr. Masten leads the development of data and analytics solutions to improve healthcare quality and patient safety. He oversees HQI's Hospital Quality Improvement Platform, or HQIP, a statewide system that helps hospitals use their data to benchmark performance, identify opportunities, and track improvement over time. Dr. Masten has over 20 years of experience in epidemiology, research, and applied data science, with a focus on turning complex healthcare data into actionable insights that reduce patient harm. He holds a PhD in Injury Epidemiology from the University of North Carolina at Chapel Hill, and he has also spent more than two decades teaching research methods and advanced statistics at the university level.