



Cal HQ Kickoff: Partnering for Progress

Cal HQ is a new approach to quality and patient safety that builds on decades of success and facilitates tighter collaboration between health plans and hospitals. You will leave this meeting with new ideas, relationships, and inspiration. To learn more about Cal HQ, please visit:

<https://calhq.calhospitalcompare.org>

AGENDA

Time	Title	Speaker(s)
8:30	Registration, Breakfast, and Networking	
9:00-10:00	<p>Advancing Healthcare Quality: <i>The Cal HQ Approach</i></p>	<p><i>Moderator:</i></p> <ul style="list-style-type: none"> • Alex Stack, MPH, Director, Cal Healthcare Compare <p><i>Panelists:</i></p> <ul style="list-style-type: none"> • Bruce Spurlock, MD <i>Executive Director, Cal Healthcare Compare</i> • David Campa, MD <i>Senior Medical Director, Quality and Equity, Covered California</i> • Julia Logan, MD <i>CalPERS, Chief Medical Officer</i> <p>Leaders from Covered California, CalPERS, and Cal Healthcare Compare will discuss genesis of Cal HQ, priority focus areas, and the benefits of engaging in this unique collaborative.</p>
10:00-10:45	<p>After Survival: <i>How System Design Impacts Outcomes</i></p>	<p>Libby Hoy <i>Founder & CEO, PFCCpartners</i></p> <p>Explore the experience of hospitalization, care, and follow up through the lens of a patient and family caregiver. Consider opportunities for hospitals, health plans, and patients/family caregivers to collaborate in new and different ways to achieve the common goal of improved outcomes.</p>

Time	Title	Speaker(s)
10:45-11:45	Connecting to Purpose	<p>Natalie Graves, MPH <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p>Genia Fick, MA <i>Chief Quality Officer, Inland Empire Health Plan</i></p> <p>Through an interactive tabletop activity, identify the roles, responsibilities, and resources that various stakeholders (such as hospitals and health plans) bring to patient safety and quality improvement efforts.</p>
11:45-12:30	Lunch	
12:30-1:15	Transforming Safety in the Safety Net	<p>Allison Luu, MD <i>Patient Safety Officer/Assistant Chief Quality Officer, LA General Medical Center</i></p> <p>Learn how a 600-bed public hospital progressed from a Leapfrog Safety Grade of “D” to an “A”, with a particular focus on leadership and cultural transformation.</p>
1:15-2:30	Collaborating to Improve Quality	<p>Scott Masten, PhD <i>Vice President, Measurement Science & Performance Analytics, Hospital Quality Institute</i></p> <p>AJ Rolle, MPH <i>Senior Program Manager, Cal Healthcare Compare</i></p> <p>Natalie Graves, MPH <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p>In interactive tabletop activities, test Cal HQ tools that support hospital and health plans to consider their improvement opportunities through a new lens. Practice creating action plans for improvement based on data.</p>
2:30-3:00	Co-Designing Forward	<p>Natalie Graves <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p>Learn about what’s next for Cal HQ and how you can engage. Reflect on ideas, questions, and connections made today.</p>

Please visit <https://calhq.calhospitalcompare.org> to learn about upcoming events and join the CalHQ listserv.