

Cal HQ Kickoff: Partnering for Progress

Join us in-person to launch a statewide, multi-year collaborative to improve safety and quality for all Californians.

Who is invited? Quality, patient safety, and infection prevention leaders from hospitals and health plans across California.

When and where? Choose the date and location that works best for you:

Southern California
April 14, 2026 | 8:00am – 3:00pm
The Grand, Long Beach

Northern California
April 30, 2026 | 8:00am – 3:00pm
CalPERS Headquarters, Sacramento

REGISTER: <https://bit.ly/4aAIXB>

**To maximize participation across organizations, we kindly request hospitals send one representative and health plans send up to two representatives.*

Why join: Cal HQ is a new approach to quality and patient safety that builds on decades of success and facilitates tighter collaboration between health plans and hospitals. You will leave this meeting with new ideas, relationships, and inspiration. To learn more about Cal HQ, please visit:

<https://calhq.calhospitalcompare.org/>

KEYNOTE PRESENTERS



After Survival: How System Design Impacts Outcomes

Libby Hoy, Founder + Chief Executive Officer, *PFCCpartners*

In 2010, Libby founded PFCCpartners to create a community of patients, families, providers, and health care organizations committed to shared learning of Patient & Family Centered Care practice. Libby's keynote will highlight innovative ways that hospitals, health plans, and patients can partner to improve outcomes, drawing on her own experience as both a patient and caregiver.



Transforming Safety in the Safety Net

Chase Coffey, MD, Chief Quality Officer/Associate Chief Medical Officer, *LA General Medical Center*

Allison Luu, MD, Patient Safety Officer/Assistant Chief Quality Officer, *LA General Medical Center*

Dr. Coffey and Dr. Luu will describe the cultural transformation that led to Los Angeles General Medical Center (LA General) being awarded an "A" rating by the Leapfrog Group. They will highlight opportunities for hospitals and health plans to accelerate improvement by partnering in new ways.



DRAFT AGENDA – February 2026

Time	Title	Speaker(s)
8:00	Registration, Breakfast and Networking	
9:00-9:50	<p>Advancing Healthcare Quality: <i>The Cal HQ Approach</i></p>	<p><i>Moderator:</i></p> <ul style="list-style-type: none"> Alex Stack, MPH, <i>Director, Cal Healthcare Compare</i> <p><i>Panelists:</i></p> <ul style="list-style-type: none"> Bruce Spurlock, MD <i>Cal Healthcare Compare</i> Dr. Moni Soni, MD or Dr. David Campa, MD <i>Covered California</i> Dr. Tony Linares, MD or Dr. Julia Logan, MD <i>CalPERS</i> <p>Leaders from Covered California, CalPERS, and Cal Healthcare Compare will discuss genesis of Cal HQ, priority focus areas, and the benefits of engaging in this unique collaborative.</p>
9:50-10:30	<p>After Survival: <i>How System Design Impacts Outcomes</i></p>	<p>Libby Hoy <i>Founder & CEO, PFCCpartners</i></p> <p>Explore the experience of hospitalization, care, and follow up through the lens of a patient and family caregiver. Consider opportunities for hospitals, health plans, and patients/family caregivers to collaborate in new and different ways to achieve the common goal of improved outcomes.</p>
10:50-11:45	<p>Connecting to Purpose</p>	<p>Natalie Graves, MPH <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p>Through an interactive tabletop activity, identify the roles, responsibilities, and resources that various stakeholders (such as hospitals and health plans) bring to patient safety and quality improvement efforts.</p>
11:45-12:30	Lunch	
12:30-1:00	<p>Transforming Safety in the Safety Net</p>	<p>Chase Coffey, MD <i>Chief Quality Officer/Associate Chief Medical Officer, LA General Medical Center</i></p>

Time	Title	Speaker(s)
		<p>Allison Luu, MD <i>Patient Safety Officer/Assistant Chief Quality Officer, LA General Medical Center</i></p> <p>Learn how a 600-bed public hospital progressed from a Leapfrog Safety Grade of “D” to an “A”, with a particular focus on leadership and cultural transformation.</p>
1:00-2:15	<p>Collaborating to Improve Quality</p>	<p>AJ Rolle, MPH <i>Senior Program Manager, Cal Healthcare Compare</i></p> <p>Natalie Graves <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p>In interactive tabletop activities, test Cal HQ tools that support hospital and health plans to consider their improvement opportunities through a new lens. Practice creating action plans for improvement based on data.</p>
2:15-3:00	<p>Co-Designing Forward</p>	<p>Natalie Graves <i>Improvement Advisor, Cal Healthcare Compare</i></p> <p>Using a modified World Café format, brainstorm common challenges and solutions to reducing hospital-acquired infections and improving care transitions.</p>